#### **LOWE'S**

## **Consumer Rebate Submission Form – Spring 2016**

## **Spring 2016 Lennox National Consumer Promotion**

Purchase and install between March 21, 2016 and June 10, 2016



| Homeowner Information:                                  |   |                                |
|---|---|--------------------------------|
| Name  |   |                                |
| Installation Address                                    |   |                                |
| City  | State /Prov   | Zip/Postal                     |
| Installation Date                                       | Homeowner Invoice   | 2 #                            |
| 24, 2016, whichever occurs first.  Failure to timely su | s rebate online at www.loweslennoxrebates.com                             | ture of any rebate amount due. |
| Product Information:                                    |   | Date L                         |
| Product Type  | Serial Number (Do not enter the letter "S" if it is the first character ) | Model Number                   |
| Furnace/Air Handler                                     |   |                                |
| Air Conditioner/<br>Heat Pump                           |   |                                |
| Thermostat (Control)                                    |   |                                |
| System Add-On   |   |                                |
| -   | (For additional product, please use a separate for                        | orm)                           |
| Name Address  |   |                                |

State/Prov

Zip/Postal

See lennoxconsumerrebates.com for complete terms & conditions.



City







## Up to \$1,700 in Savings!

With the purchase of a qualifying Lennox® Home Comfort System, your customers are eligible for up to \$1,700 in Rebates. This offer may not be combined with any special promotional financing offer available through Lowe's.

#### **Promotion Dates:**

To be eligible for the promotion, the homeowner must purchase and install a qualifying product between March 21, 2016 and June 10, 2016.

## **Dealer Eligibility:**

All Lowe's dealers are eligible to participate in this promotional offer.

## System Offer Eligibility:

To be eligible for a system rebate, the homeowner must purchase one qualifying product from each category: Outdoor, Indoor and Control. iComfort S30, iHarmony zoning system and PureAir can be added to qualifying systems for additional rebates. Products that are iComfort-enabled must be installed with an iComfort control in order to qualify for the system rebate option.

#### Claim Submission:

Homeowner must submit rebate claim online with proper documentation within 14 days of installation or by June 24, 2016, whichever occurs first.

#### **Claim Status:**

Consumers can check the status of their claim at <a href="www.loweslennoxrebates.com">www.loweslennoxrebates.com</a>. Dealers can view claim status on DaveNet at Partner Resources > Sales Tools > Consumer Promotions/Rebates > Check Claim Status. If a claim needs further follow up, the person who entered the claim will receive a weekly email until the information is provided or until the promotion paperwork end date.

#### Claim Documentation:

A homeowner invoice is required for each homeowner claim submission and should be attached online at the time the claim is entered. On the homeowner invoice, be sure to clearly indicate the model name of all qualifying products that were installed, including the thermostat model name.

#### **Serial Numbers:**

Serial numbers are required for indoor units, outdoor units and iComfort controls. Be sure to keep these serial numbers on file for your homeowners, and also remember to include them on the Consumer Rebate Submission Form.





# Program Guidelines - Rebate Claims

#### Rebate - Claim Submission

- Homeowner must complete their rebate submission online within 14 days of installation or by June 24, 2016, whichever occurs
  first.
- The sale to the homeowner and installation must fall within the promotional dates to qualify (March 21, 2016 June 10, 2016).
- Homeowner must receive the rebate offer directly from a participating Lennox dealer.
- This offer will be a rebate check sent directly to the homeowner from Lennox.
- Dealers will NOT give an instant discount off the purchase price and will not give an instant discount off the invoice amount.
- Dealer must not charge the consumer for any portion of the consumer offer.
- Homeowner must enter their REBATE online at: www.loweslennoxrebates.com
- Homeowner must also submit their homeowner invoice.
- Claim review will not begin until proper back-up documentation has been provided.
- After the claim is audited, approved and processed, the dealer is then billed for their portion of the rebate based on their CAP package level.

#### Rebate - Required Documentation

In order to process the consumer rebate claim the following documentation is required. Claim review will not begin until proper back-up documentation has been provided.

#### 1. Invoice to the Homeowner.

The following must be included on the invoice in order for the claim to be processed:

- Dealer name and address
- Invoice number
- Homeowner name and installation address (Do Not use dealer invoice date if it is not the same as the installation date.)
- All model numbers including thermostat(s)
- Date of installation

## 2. A completed Consumer Rebate Submission Form.

- Please fill out in its entirety. Failure to do so could delay the processing of the homeowner's rebate. All details must be
  included on the submission form.
- Be sure to keep these serial numbers on file for your homeowners and also remember to include them on the Consumer Rebate Submission Form.
- If there is an error with the claim and additional information is required, 360 Insights will send an email directly to the homeowner notifying them of the error. Homeowner email is required for claim status notification.
- If back-up documentation is not received within 14 business days of entering the claim, the claim will be denied.
- Please allow 4-6 weeks for rebate processing after claim is audited and approved.





# Terms and Conditions for Participating Dealers

## Terms and conditions:

This offer is available through all Lennox and Lowe's participating dealers. All Lowe's dealers are eligible to participate. Promotions are offered to the homeowner at the discretion of the Lennox dealer. Only equipment and systems listed on promotion are eligible for this offer. All products and offers are subject to availability. Offer valid on purchases and installation of qualifying equipment between March 21, 2016 and June 10, 2016. The sale and installation to the homeowner must fall within the promotional dates to qualify. Claims must be entered online www.loweslennoxrebates.com with all required documentation within 14 business days or by June 24, 2016, whichever occurs first. Claims and/or paperwork will not be accepted after June 24, 2016. This offer applies to residential installations only. Commercial installations, dealership employees, homebuilder or contractor purchases for new construction, homeowner upgrade through home builder or contractor, installations in multi-family dwellings or any dwelling other than a single-family residence do not qualify for this offer. All information requested is required. Incomplete, illegible or late submissions will be denied. Financing credits will not be issued for denied claims. Lennox reserves the right to request additional information to validate a claim. Lennox reserves the right to inspect an installation that is a part of this program. Consumers can redeem only one of the promotional offer per serial number sold. All required back-up paperwork must be submitted to 360 Insights online at <a href="https://www.loweslennoxrebates.com">www.loweslennoxrebates.com</a>. Lennox is not responsible for lost/missing paperwork. Submission will not be accepted for retailers, clubs, organizations, wholesalers or contractors. Cannot be combined with any other Lennox Consumer promotional offer. Multiple qualifying products may be sold within individual family or household. Purchase of equipment must be made by the individual receiving the Rebate. Offer invalid and checks are void if not cashed within 90 days of issuance and cannot be reissued. For lost checks or checks reissued due to inaccurate name spelling or inaccurate address information provided upon claim entry, a check reissuance fee of \$25 will apply. Please allow 4-6 weeks for check processing after claim has been approved, unless expedited payment option has been selected.









## CONSUMER REBATES

South Lowe's NS83CR0616

| Models        | Individual<br>Rebate | XP25    | XP21      | XP20                  | SL18XP1          | XP16  | XP14  | XC25    | XC21    | XC20    | SL18XC1 | XC16  | XC14  |
|---------------|----------------------|---------|-----------|-----------------------|------------------|-------|-------|---------|---------|---------|---------|-------|-------|
|               |                      | \$250   | \$200     | \$200                 | \$150            |       |       | \$250   | \$200   | \$200   | \$150   |       |       |
| SLP98V        | \$250                | \$1,400 | \$1,100   | \$1,000               | \$800            | \$600 | \$400 | \$1,400 | \$1,100 | \$1,000 | \$800   | \$600 | \$400 |
| EL296V        |                      | \$1,000 | \$800     | \$700                 | \$600            | \$500 | \$350 | \$1,000 | \$800   | \$700   | \$600   | \$500 | \$350 |
| EL296E        |                      |         | \$400     |                       | \$300            | \$250 |       |         | \$400   |         | \$300   | \$250 |       |
| SL280V        |                      | \$1,100 | \$900     | \$800                 | \$600            | \$450 | \$350 | \$1,100 | \$900   | \$900   | \$600   | \$450 | \$350 |
| CBX40UHV      |                      | \$1,400 | \$1,100   | \$1,000               | \$800            | \$600 | \$400 | \$1,400 | \$1,100 | \$1,100 | \$800   | \$550 | \$400 |
| CBX32MV       |                      | \$1,000 | \$800     | \$700                 | \$600            | \$500 | \$350 | \$1,000 | \$800   | \$700   | \$600   | \$500 | \$350 |
| System Add Or | ıs                   |         | •         | olits and<br>se Units | System<br>Rebate |       |       |         |         |         |         |       |       |
| iHarmony      | \$100                |         | Mini-Spli |                       | \$50             |       |       |         |         |         |         |       |       |
| PureAir       | \$100                |         | LRP14     | RP14 \$50             |                  |       |       |         |         |         |         |       |       |
| iComfort S30  | \$100                |         |           |                       |                  |       |       |         |         |         |         |       |       |

#### **System Eligibility:**

- All Lennox System Rebates require a qualifying indoor unit, qualifying outdoor unit and qualifying control.
- XC/XP25 and XC/XP20 units must be paired with an iComfort-enabled indoor unit and iComfort Wi-Fi, iHarmony or iComfort S30 control option. The serial number for iComfort Wi-Fi Thermostat, iHarmony, or iComfort S30 is required for the system rebate.
- Qualifying control options for the remaining system combinations and LRP14 package units include iComfort Wi-Fi Thermostat, iComfort S30,CS5500,CS7500,or Honeywell Programmable (Honeywell thermostat must be purchased from Lennox)
- iHarmony, iComfort S30, and PureAir add on rebate are system add-ons only. They do not qualify for an individual rebate and must be purchased with a qualifying systems to redeem additional rebate amount.
- iHarmony, iComfort S30, and PureAir cannot be combined with individual unit offers.

Lennox Industries Inc. reserves the right to cancel or change this program at any time.